



DEALER SOLUTION

THE PREMIERE DEALER VALET & PARKING MANAGEMENT COMPANY

Guest satisfaction begins the moment your customer drives onto your lot. You want to show them the ultimate in care and attention, even before they step out of their vehicle.

Our unified solution provides courteous professionals to work hand-in-hand with your team. We are an extension of your brand, without the demands of staffing and management.

Dealer Solution takes care of the details of maintaining a high-quality concierge team. You can check these responsibilities off your "to-do" list, since Dealer Solution will handle all of this for you.

VALETS

CLERICAL ASSISTANCE

CASHIERS

CLEANING & DETAILING

LOANER FLEET MANAGEMENT

SHUTTLE DRIVERS

INVENTORY CONTROL

PARTS DELIVERY

PORTERS & GREETERS



Isn't it time to delegate these customer experience responsibilities to the experts?

(877) GO-SAFE-4U

dealersolutionservice.com

WHY DEALER SOLUTION?

Today's vehicle owners have options. They can purchase – and maintain – their cars at your dealership, or they can find another. *What sets the dealer of choice apart is the level of customer experience they provide to each guest.*

In an era when customer service horror stories abound, you can provide an elite experience that your guests will praise to their friends.

Imagine that, at every step of the way, your guests are greeted and served by gracious, highly trained experts dedicated to their comfort and satisfaction. Your in-house team is served by contracted clerical, detailing, inventory control, and parts delivery staff who exemplify excellence. *You gain a team of dealership specialists, without the complication of hiring, training, and managing them.*

PROVEN EXPERTISE

More than 20 years of dealership experience

Healthy track record of increasing clients' customer satisfaction (CSI)

Successful management of hundreds of trained dealership customer service experts

Insurance that includes \$5 millions in liability

OUR CUSTOMERS

- Acura of Pembroke Pines, FL
- Audi Downtown L.A., Los Angeles, CA
- Felix Cadillac/Chevrolet, Los Angeles, CA
- Fletcher Jones Audi, Chicago, IL
- Fletcher Jones Motorcars, Newport Beach, CA
- Garden Grove Nissan, CA
- Hooman Pontiac/GMC/Buick, Culver City, CA
- LAcarGUY, Santa Monica, CA
- Lexus of North Miami, FL
- Lexus of Pembroke Pines, FL
- Lexus Santa Monica, CA
- Lexus of Westminster, CA
- Mercedes-Benz USA, LLC.
- Mercedes-Benz of Beverly Hills, CA
- Mercedes-Benz of Chicago, IL
- Mercedes-Benz of Los Angeles, CA
- Mercedes-Benz of Encino, CA
- Mercedes-Benz of South Bay, Torrance, CA
- Mercedes-Benz of Temecula, CA
- Nissan of Downtown L.A., Los Angeles, CA
- Nissani Bros Nissan, Santa Monica, CA
- Porsche Downtown L.A., Los Angeles, CA
- Toyota/Scion of Hollywood, CA
- Toyota/Scion of Hollywood, FL
- Toyota/Scion Santa Monica, CA
- Subaru of Pembroke Pines, FL
- Volkswagen of Downtown L.A., Los Angeles, CA
- Volkswagen Santa Monica, CA

CALIFORNIA

1601 North Sepulveda Blvd. # 808
Manhattan Beach, CA 90266
Phone (310) 255-0400
Fax (310) 255-0402
Toll Free (877) GO-SAFE-4U

FLORIDA

20533 Biscayne Blvd. # 4-277
Aventura, FL 33180
Phone (786) 630-4100
Toll Free (877) GO-SAFE-4U